|  |
| --- |
| Talking Points Peer to Peer CallingPeople in my company From the contact list, I can easily select someone’s name and have the ability to call them with a single click.   By default, Lync will remember the last contact used to call that individual. This will be the default calling action for that user. Federated Networks Just as I can call someone inside my company, I also have the ability to call individuals who are using Lync in federated companies.  In the contact list, I can see that that the contact is from a federated company because the company name is appended to the contact name, or because it is stated that the contact is on an “External Network.” |
| *Public Networks – Windows Live Messenger / Skype* (placeholder)  This great calling capability extends to public networks as well.  With Microsoft Windows Live Messenger contacts, I can make audio and video calls directly from the contact list just as I can with a local or federated contact. |
| Extension Camp-on If I need to communicate with a contact who is currently unavailable, I can right-click the user name and “tag” that contact in the contact list.  This allows for a notification of any presence status change of that user – such as “away” to “available,” or “in a call” to “busy” – to be sent to my desktop alerting me to the new change.  This “camp-on” type feature can be performed with any contact whose presence is displayed in the contact list, including contacts inside, outside, and federated with my company. PSTN CallingClick to dial any number from contact I can also click the drop-down list to access all the contact paths I have stored for this person, so if I have alternate work, mobile, or home numbers here, I can call them directly as well. All of this comes from the integrated directory for Lync, along with any personal contact information I add into Outlook. Contact list PSTN numbers Phone numbers that you dial frequently can be added either to your Outlook and Exchange contacts or directly to your Lync contact list for quick calling. |

Demo 4